

3225 Burberry Place, Saint Cloud, FI 34772 | (407) 709-2128 | mike@chandlerfamily.org

# **SUMMARY**

Pastor with 19 years of experience in ministry and 16 years of experience in private-sector technology. Consistent in teaching and developing leaders of all ages. Passionate about seeing the lost saved and the saved discipled. Outstanding communication, interpersonal, and motivational skills. Analytical, articulate, and diligent.

# **ABOUT ME**

Saved when I was fifteen years old, on Father's Day, June 17, 2001. Called to ministry when I was twenty years old. Licensed and ordained by First Baptist Church of Kissimmee, Florida. Spiritual gifts are pastoring/shepherding, preaching/teaching, and administration. Passionate about the Great Commission, expository preaching, mentoring, and equipping future ministers. Skilled visionary, communicator, leader, strategist, organizer, and motivator.

DISC Profile: Influential ("Mass Motivator")

"Skilled in establishing rapport with others. Demonstrates a positive, enthusiastic attitude to initiate action. Uses intuition to accurately read and motivate others."

Golden Personality Type Profile: ENTA ("Competent Visionary")

"Creative, confident thinker. Intellectual and outspoken, but defends both sides of issues. Good at juggling many balls."

Meyers Briggs Type Indicator: ESTJ ("The Executive")

"Excellent administrator, unsurpassed at managing things or people."

Gallup Strengths Finder: Visionary, Strategist

"Able to inspire others with their visions. Able to see relevant patterns and issues and create alternative ways to proceed."

## MY TESTIMONY

I was born in Miami, Florida in 1985 to Maria Lucrecia Chandler, a first-generation Cuban-American raised Catholic, and Michael Dale Chandler, raised Southern Baptist. They allowed their cultural-religious differences to discourage them from remaining connected to the church early in their marriage. The more my parents isolated themselves from the church, the further they walked from Christ in their lives. Their decision in this area left them ill-equipped to lead their children to Christ. My family left Miami in 1989 and moved to the Kissimmee/St. Cloud area of Florida, where I was raised and have lived since.

When I was fifteen years old I met Ian Evans, a friend in typing class who almost immediately after meeting me began to inquire about my religious beliefs. He let me know right off the bat that he was a Christian and didn't waste time inviting me to his church, First Baptist Church of Kissimmee. Looking back, I realized it was the calling of the Holy Spirit that made me willing to attend without much coaxing. I can still remember my first time going to church. Having only attended church while visiting my grandparents' house and thinking that wearing a suit was the only way to go, I overdressed compared to the other teenagers. I even went to Sunday School that morning along with Ian. I can remember being relentlessly interested in scripture from day one. Within a few months, I felt the deliberate calling of the Spirit during a morning Worship service to step out of my row into the center isle of my church during an invitational time at the end of service. I walked down that isle and told my Pastor that I wanted to be saved. I cried as I clinched my chest and tried to mutter the words, "I feel His Spirit." I am as thankful as ever for that day and that moment that my sin was atoned for by the precious blood of Christ.

### PUBLISHED AND RESEARCH WORKS

Chandler, Michael. "The Impact of Media Theory on the Communication Theories Adopted in Contemporary Homiletics." PhD diss., Southeastern Baptist Theological Seminary, 2024.

- ——. Overcoming the Influence: A Preacher's Guide to Sermon Delivery for a Distracted Generation. Spring Hill, TN: Rainer Publishing, 2018.
- ——. "The Impact of Technology and Consumerism on Sermon Delivery Methodology." DMin diss., Southeastern Baptist Theological Seminary, 2016.

## **EDUCATION**

Southeastern Baptist Theological Seminary Southeastern Baptist Theological Seminary Grace College and Theological Seminary Grace College and Theological Seminary Capella University Doctor of Philosophy (Phd) Doctor of Ministry (DMin) Master of Business Admin (MBA) Master of Art (MA) Bachelor of Science (BS) Preaching 2024
Expository Preaching 2016
Business 2013
Ministry Studies 2012
Information Technology 2010



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# MINISTRY EXPERIENCE

### **Senior Pastor**

Grace Pointe Church, Saint Cloud, Florida November 2018 – Present

- Planted the church as a satellite campus of Celebration Community Church in September 2019 (6 months before the Covid-19 pandemic).
- Relaunched outdoors in August 2020 and grew the church to be self-sustaining/self-funding and self-propagating in less than one year.
- Transitioned the church from a satellite campus to a fully autonomous church (Grace Pointe Church), from 2021 to 2022.

#### Senior Pastor

Harmony Community Church, Saint Cloud, Florida January 2014 – July 2017

- Shepherded the church in the wake of a church split (which happened prior to my arrival). Lead the churches caused from the split to re-merge into one church. Mediated and counseled the church through much conflict during this time.
- Lead a church revitalization effort to replant "Church at Harmony" with a new name, motto, vision, and meeting location. Realigned bylaws and governance structure with the Scriptures. Shepherded hearts through much change, seeking buy-in.
- Lead musical worship for two years, organizing music, matching songs to sermon subject-matter, and organizing praise team.

## Supply Preacher

Various Churches January 2012 – January 2014

### **Director of Creative Media**

First Baptist Church of Kissimmee, Kissimmee, Florida December 2011 – May 2013

## Youth Leader for Middle School Students and Worship Leader for all Youth

Faith Baptist Church, Kissimmee, Florida July 2005 – August 2007

### **TEACHING EXPERIENCE**

### Teacher's Assistant for Dr. Jim Shaddix

Southeastern Baptist Theological Seminary, Wake Forest, NC August 2018 – December 2023

### **Teacher and Chaplain**

True North Academy, Celebration, FL July 2021 – May 2022

### **Substitute Teacher**

The School District of Osceola County, FL, Kissimmee, FL November 2019 – May 2023

## **Teacher and Chapel Preacher**

Southland Christian Academy, Kissimmee, FL August 2014 – January 2015



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# **TECHNOLOGICAL CAREER HIGHLIGHTS**

Christian Care Ministry Organized a project to migrate the enterprise, which was deeply rooted-in and dependent upon

SQL Server 2008 R2, to migrate to SQL Server 2014. This included managing my team's resources to support application development and testing, as well as the actual migration tasks.

Walt Disney World Primary DBA for multiple highest-tiered, guest-facing production systems, each accounting Farks and Resorts Primary DBA for multiple highest-tiered, guest-facing production systems, each accounting for many terabytes of data, on a 24/7 schedule.

Welldyne RX

Solely architected, developed, and administered SQL pricing analysis and estimation tool,

Solely architected, developed, and administered SQL pricing analysis and estimation tool, working directly with COO and CFO to provide high direct impact on business and revenue.

Florida Virtual School Solely architected, developed, and administered SQL administration tool used to enroll

thousands of students seamlessly into the Virtual School Administrator system - directly

contributing to the potential earning of \$1.5 million in state funding.

## **TECHNICAL CERTIFICATIONS**

Microsoft Certified Solutions Expert (MCSE): SQL Server 2012 and 2014, Data Platform

Microsoft Certified Solutions Expert (MCSE): SQL Server 2012 and 2014, Business Intelligence

Microsoft Certified Solutions Associate (MCSA): SQL Server 2012 and 2014

Microsoft Certified IT Professional (MCITP):

Microsoft Certified IT Professional (MCITP):

SQL Server 2008, Database Administrator

SQL Server 2008, Database Developer

SQL Server 2005, Database Administrator

Microsoft Certified IT Professional (MCITP): SQL Server 2005, Database Developer

Microsoft Certified Technology Specialist (MCTS): SQL Server 2008, Implementation & Maintenance

Microsoft Certified Technology Specialist (MCTS): SQL Server 2008, Database Development

Microsoft Certified Technology Specialist (MCTS): SQL Server 2005 ITIL Service Management Foundation

CompTIA Network+ CompTIA Security+

CompTIA A+

## **TECHNICAL EXPERTISE**

Database Systems: SQL Server 2000, 2005, 2008, 2008 R2, 2012, and 2014, Microsoft Access, MySQL

Server Systems: Windows Server 2000, 2003, 2008, 2008 R2, 2012, and 2012 R2

Software: Visual Studio, Management Studio (SSMS), Integration Services (SSIS), Reporting Services (SSRS),

Analysis Services (SSAS), SQL Profiler, Database Engine Tuning Advisor, Business Intelligence Development Studio (BIDS), Red Gate Tools, Internet Information Services (IIS), Crystal Reports,

InfoPath, Dreamweaver, Photoshop, Flash, Microsoft Office

Languages: T-SQL, C#.NET, VB.NET, ASP.NET, ADO.NET, XML, HTML, CSS



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## **TECHNICAL EXPERIENCE**

Data Architect, Data Services Manager August 2015 – June 2020, Christian Care Ministry, Melbourne, Fl

- SQL Server 2008 R2 & 2014 Administration: Defined and implement standards, improved processing performance and reliability, increased stability and availability of SQL environments. Saved the company consulting costs by completely absorbing all responsibilities formerly covered by Linchpin.
- Management: Managed DBA projects, tracked and reported statuses to executives. Delegated and directed projects to improve efficiency and productivity of Data Services team.
- Standards Implementation: Relieved intensive transactional pressure on production by implementing a reliable and accurate replication system, creating a secondary environment with data identical to production for reporting purposes.
- Process Improvement: Lead an effort to continually improve the performance of nightly data import jobs, reducing jobs
  from up to 14 hours in length to down to just 2 hours. Made changes within just two weeks of being hired, which were
  instantly noticed by business as improving reliability and stability of SQL environment.
- Monitoring and On-call: Piloted and implemented monitoring standard for SQL Server enterprise environment. Developed
  on-call rotation and alerting system, essentially piloting an approach to on-call scheduling for the Enterprise, system
  monitoring, and alerting which can be applied to the entire IT department. Single-handedly developed on-call rotation and
  alerting system, which relieved Software and System Engineers from having to babysit the nightly data load into SQL.
- Server Architecture: Architected SQL Server 2014 server environment, Architected standardized and optimized disk configuration for new generation hardware for existing SQL 2008 R2 environment
- Business Intelligence Development: Developed SSIS packages to automate the import of both CSI/EDI data.

#### Database Administrator

March 2010 - November 2015, Walt Disney World and Resorts, Orlando, FL

- SQL Server 2000, 2005, 2008, 2008 R2, 2012, and 2014 Administration: Part of team responsible for administration of hundreds of SQL Instances, hundreds of clusters, and countless terabytes of data, configuring standalone and clustered SQL instances, configuring encryption certificates and managing encryption across the enterprise, troubleshooting performance issues including SQL job management and index management, troubleshooting suspect database issues.
- Management: Managed contractors and interns, tracked status of all projects, delegated and directed projects to improve
  efficiency and productivity of team, reported team projects to department head, handled employee issues and worked
  closely with employees to fix problems. Managed cross-departmental projects
- Cluster Administration: Responsible for handling scheduled cluster failovers after-hours in support of patch management, responsible for installing patches and Service packs, troubleshot unexpected cluster failovers, managed cluster groups and resources, integral in many cluster migrations and SAN migrations
- Multi-terabyte Tier-1 Database Support: Supported most instrumental guest-facing database applications in excess of multiples terabyte of data, requiring expertise supporting large databases.
- SQL Server 2000 Upgrade Management: Responsible for managing application team relationships, regression testing, and go live production cut-overs, provided expertise in upgrading legacy objects, analyzed needs of each application during the upgrade process in order to develop more fine-tuned maintenance schedules for each application.
- SQL Replication Administration: Setup and managed replication for Disney Cruise Line from shore-side databases to databases on each of Disney's cruise ships, troubleshot connectivity issues and fine-tuned replication settings to suit the unpredictable satellite connection to each ship.
- Site Planning and Preparation: Solely responsible for planning and implementation of all database solutions in support of Walt Disney's new Aulani Resort and Spa in Ko Olina, Hawaii, including SQL installations, encryption implementation, maintenance planning, and application support and troubleshooting.
- Sensitive Data Management: Responsible for retention, maintenance, transmission, and security of sensitive PHI within the enterprise including health management data bound to HIPAA regulations.
- High Profile Application Support: Solely responsible for administration and improvement of high profile application which
  consistently received an excess of 600 transactions per second and totaled multiple terabytes of data, implemented
  advanced partitioning, indexing, and maintenance to support unique requirements of the application, worked 24 x 7
  schedule to provide support and expertise, worked under direct observation of executives providing the expertise upon
  which revenue-affecting decisions were made.
- 24 x 7 Support: Part of 24/7 on-call rotation, responsible for responding to incidents to meet SLA requirements.



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# **TECHNICAL EXPERIENCE** (continued)

### **Database Administrator**

February 2010 - September 2011, Waste Pro USA, Longwood, FL

- SQL Server 2008 Administration: Solely responsible for administration of enterprise SQL environment, performed analysis
  of existing SQL environment on day one and made huge leaps and bounds improving stability, reliability, and performance
  in less than a week, provided continual process improvement over the course of a year and a half, performed code
  reviews to verify efficiency of both vendor and internally-developed scripts, provided expertise when requested and stood
  in on many meetings as a subject matter expert for SQL Server and related ideologies including: disaster recovery,
  availability, and replication
- SQL Architecture: Developed proposal for next-generation SQL environment, addressing hardware, software and licensing, encryption, and security requirements.

### **Database Administrator**

August 2009 - March 2010, Welldyne RX, Lakeland, FL

- SQL Server 2000 & 2005 & 2008 Administration: Helped to form and implement backup strategy, Implemented database
  pushes from Development to Test and from Test to Production using database schema comparison tools, Troubleshot
  database performance issues, Managed indexes for databases with an excess of 100 million records, Managed database
  server security, Executed data imports & exports using SSIS and the Import/Export Wizard, Migrated data from external
  non-SQL data storage systems including Sybase and Access, Created and maintained SQL jobs, Created and maintained
  maintenance plans, Monitored error and event logs daily, Deployed third party applications, Created instances of SQL
  2008 to begin testing for migration from SQL 2005 to 2008, Developed initial plan for migration from SQL 2005 to 2008
- SQL Development: Developed SQL-based pricing analysis and estimation tool directly for COO and CFO with direct high
  impact on business and revenue, interfaced with chief officers directly to develop, test, and deploy, Developed stored
  procedures in excess of 30,000 lines of code
- Software Development: Developed C#/ASP.NET-based web application front-end for pricing analysis and estimation tool allowing users to upload CSV files for analysis, set parameters to decide the way each file is processed, and rerun each file with an array of various parameters chosen,
- Business Intelligence Development: Developed SSRS reports and Report Builder report model for data delivery within
  pricing analysis and estimation tool, employed SSRS reports and Report Builder tool directly into the GUI of the pricing
  analysis and estimation tool

## **Database Administrator**

November 2008 - June 2009, Florida Virtual School, Orlando, FL

- SQL Server 2000 & 2005 Administration: Worked in a team of Database Administrators, worked with the DBA team to define team member roles to affectively administer enterprise database servers, Redesigned the company's previous backup strategy to improve efficiency of server space usage in testing and development environments, worked with the DBA team to create a hardware upgrade projection plant detailing projected necessary hardware upgrades in the 1, 5, and 10 year ranges, Implemented database pushes from Development to Test and from Test to Production using database schema comparison tools, Troubleshot server and database performance issues using SQL Profiler, Managed database server security, Executed data imports & exports using SSIS and the Import/Export Wizard, Migrated data from non-SQL data storage systems, Implemented log shipping, Scheduled and monitored SQL jobs, Monitored error and event logs daily, Installed service packs, Deployed third party applications.
- Business Intelligence Development: Worked with business and systems analysts to design and develop a data warehouse solution using SQL Server Integration Services to retrieve, import, and demoralize data from multiple data marts within the company to be combined for analysis at the enterprise level.
- SQL Development: Developed multiple SQL applications, using stored procedures, user-defined functions, triggers, and
  more, including an application used to enroll thousands of students seamlessly into the Virtual School Administrator
  system directly contributing to the potential earning of \$1.5 million in state funding, Developed other small scale
  applications to invoke process improvement, wrote various scripts used in data cleansing and verification, Developed highend stored procedures in excess of 10,000 lines of code.



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# **TECHNICAL EXPERIENCE** (continued)

### **Database Administrator**

October 2007 - July 2008, FMC Technologies, Inc., Orlando, FL

- SQL Server 2000 & 2005 & 2008 Administration: Implemented and maintained a backup strategy to increase reliability of business-critical data in a global environment, Created a hardware upgrade proposal to implement proper clustering and RAID usage to increase and assure availability of data, Troubleshot server and database performance issues using SQL Profiler, Defined and implemented a security solution to properly secure sensitive data, Migrated data from non-SQL data storage systems, Implemented mirror and snapshot replication, Managed SQL jobs, Monitored error and event logs daily, Installed service packs and third party applications
- Server Administration: Administered web server housing third-party applications and SharePoint environment, Managed server network connectivity, Troubleshot server connectivity and lag issues, Instrumental in domain migration of 20+ servers and 200+ active directory users.
- Supervision: Managed other employees and tracked status of all projects, delegated and directed projects to improve
  efficiency and productivity of team, reported team projects to department head, handled employee issues and worked
  closely with employees to fix problems.
- SQL Development: Created tables, views, stored procedures, user-defined functions, user-defined types, and triggers, Performed manual data updates and data cleansing, Wrote numerous T-SQL queries and developed high-end SSRS reports, developed SSIS packages and managed SQL jobs to run them.
- Report Server (SSRS) Administration: Managed user permissions and organized hierarchal folder structure to easily
  integrate with security requirements, optimized and scheduled subscriptions to maintain server performance, optimized
  integration with SharePoint.

## Database Developer

April 2007 - September 2007, XOS Technologies, Inc., Sanford, FL

- SQL Development: Developed extensive queries, programmed in T-SQL
- Report Development: Wrote queries and developed high-end reports
- Application Development: Developed applications for internal clients.
- Web Design: Designed web sites for internal clients.

## Database Developer

May 2004 - April 2007, The School District of Osceola County, Kissimmee, FL

- SQL Server 2000/2005 Administration: Managed SQL user permissions, executed data imports & exports, scheduled and monitored jobs.
- SQL Development: Developed tables and views, programmed in T-SQL, developed store procedures.
- Share Point Administration: Created and managed sites and web parts.
- Report Server (SSRS) Administration: Managed user permissions, organized hierarchal folder structure.
- Report Development: Wrote queries and developed high-end SSRS and Crystal reports as lead report designer for data warehouse and disciplinary tracking.
- Application Development: Developed applications for internal clients.
- · Web Design: Designed web sites for internal clients.